



ORANGECONNECTS
www.OrangeConnects.com

PARTNERING WITH ORANGECONNECTS

In response to the pandemic and the demand for behavioral health supports, Orange County is launching an online behavioral health navigation platform called OrangeConnects. We invite you to join as a participating provider!

What is OrangeConnects?

OrangeConnects is a web-based navigation platform designed to connect Orange County Residents of all ages with relevant behavioral health providers based on a brief assessment that captures individuals' unique needs and preferences.

How does OrangeConnects work?

- Residents (or their guardians/caretakers) will begin by completing a brief behavioral health online assessment at www.OrangeConnects.com
- OrangeConnects will use the assessment results to create a list of recommended services.
- Residents will then select which services they would like to connect with by submitting a referral request through OrangeConnects.
- Once the referral is submitted, providers will receive a notification that includes the assessment results, residents contact information and basic demographics, which they will use to establish service.

Besides behavioral health concerns, are there other areas identified that OrangeConnects will focus on to link people with recommended services?

Yes! The assessment also captures information about sexual exploitation and human trafficking, risk for out of home placement (youth), gender

confirmation support and other LGBTQIA+ related needs, family and individual peer support needs, trauma, sexual abuse, domestic violence, first episode psychosis, family therapy and couples counseling needs, case management needs and medication management or psychiatric evaluation needs. The list of additional information captured can be updated as our community's menu of diverse service options expands. The system also captures information about insurance, language and cultural preferences, service delivery mechanism (in home, office based or telehealth) and proximity of service provider to client homes.

How do I become a participating provider?

To become a participating provider, please contact Anne Sutherland to receive an application and begin this process.

Anne Sutherland, LMHC
Program Manager
Mental Health and
Homelessness Division
Orange County Government
2002A E. Michigan St.
Orlando, FL 32806
407-364-7470
Anne.Sutherland@ocfl.net

